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Records Management, White House Office of

Subject Files - ME001-03 (Messages - Condolence/Death)

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W	11	22	9	2	12641	60786	12445	12279

Folder Title:

555166

Memo to the Record

To: LP-GWB Archivists

From: Kendra Lightner

Date: 07/13/2018

Collection: White House Office of Records Management (ORM)

Series: Subject Files – [ME001-03]

Processing ID: 2018-0011-P

RE: 555166

Notes:

This case file was printed from EOP ERA – White House Office of Records Management RMS because it could not be located in the textual files.

Withdrawn/Redacted Material

The George W. Bush Library

DOCUMENT NO.	FORM	SUBJECT/TITLE	PAGES	DATE	RESTRICTION(S)
001	Fax Cover Sheet	Fax - To: Shane Chambers - From: Frederick Balboni	1	02/20/2003	P6/b6;
002	Fax Cover Sheet	Fax - To: Shane Chambers - From: Frederick Balboni	1	02/20/2003	P6/b6;
003	Fax Cover Sheet	Fax - To: Shane Chambers - From: Frederick Balboni	1	02/20/2003	P6/b6;

COLLECTION TITLE:

Records Management, White House Office of

SERIES:

Subject Files - ME001-03 (Messages - Condolence/Death)

FOLDER TITLE:

555166

FRC ID:

12641

RESTRICTION CODES

Presidential Records Act - [44 U.S.C. 2204(a)]

- P1 National Security Classified Information [(a)(1) of the PRA]
- P2 Relating to the appointment to Federal office [(a)(2) of the PRA]
- P3 Release would violate a Federal statute [(a)(3) of the PRA]
- P4 Release would disclose trade secrets or confidential commercial or financial information [(a)(4) of the PRA]
- P5 Release would disclose confidential advice between the President and his advisors, or between such advisors [(a)(5) of the PRA]
- P6 Release would constitute a clearly unwarranted invasion of personal privacy [(a)(6) of the PRA]

PRM. Personal record misfile defined in accordance with 44 U.S.C. 2201(3).

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- A. Closed by Executive Order 13526 governing access to national security information.
- B. Closed by statute or by the agency which originated the document.
- C. Closed in accordance with restrictions contained in donor's deed of gift.

Freedom of Information Act - [5 U.S.C. 552(b)]

- b(1) National security classified information [(b)(1) of the FOIA]
- b(2) Release would disclose internal personnel rules and practices of an agency [(b)(2) of the FOIA]
- b(3) Release would violate a Federal statute [(b)(3) of the FOIA]
- b(4) Release would disclose trade secrets or confidential or financial information [(b)(4) of the FOIA]
- b(6) Release would constitute a clearly unwarranted invasion of personal privacy [(b)(6) of the FOIA]
- b(7) Release would disclose information compiled for law enforcement purposes [(b)(7) of the FOIA]
- b(8) Release would disclose information concerning the regulation of financial institutions [(b)(8) of the FOIA]
- b(9) Release would disclose geological or geophysical information concerning wells [(b)(9) of the FOIA]

Records Not Subject to FOIA

Court Sealed - The document is withheld under a court seal and is not subject to the Freedom of Information Act.

TK

555166
MEMO-03

February 19, 2003

Laura and I are saddened by the loss of Lenni Wilkins, James Byrd, Kevin Cruess, William Gray, and Milton Murrell. We send our heartfelt sympathies to those gathered in Kinston, North Carolina, for this memorial service. Our thoughts and prayers are with you.

As you commemorate the lives of these loved ones, I hope you will take comfort in your memories of them and the love and support of your families, friends, and community.

We join you in expressing gratitude to the firefighters, police, emergency workers, doctors, nurses, clergy, and community volunteers who responded to this tragic incident.

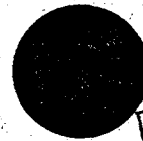
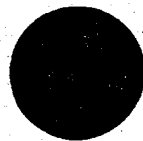
May God grant each of you, and all those recovering, peace, strength, and courage during this difficult time.

GWB/DTS/HKM/BRC/BP/MP/pfs-bws-ws (Corres. #26874) **GEORGE W. BUSH**^A
(2.westpharmaceutical.mp.msg)

~~cc:~~ Misty Marshall, Pres. Msgs., 9th Floor, 1800 G Street
~~cc:~~ Heidi Marquez, Pres. Corr., 9th Floor, 1800 G Street
~~cc:~~ Melissa Price, Pres. Corr., 9th Floor, 1800 G Street

SENT TO:

Donald E. Morel, Ph.D.
President and Chief Executive Officer
West Pharmaceutical Services
101 Gordon Drive
Lionville, Pennsylvania 19341



Event
date:
Feb 20,
2003

Filed by George W. Bush Library Staff

FEB 20 2003

JOB #785

DATE	TIME	TO/FROM	MODE	MIN/SEC	PGS	STATUS
001	2/20 14:15	92241100	EC--S	00' 11"	002	OK



**EXECUTIVE OFFICE OF THE PRESIDENT
OFFICE OF PRESIDENTIAL MESSAGES**

FACSIMILE TRANSMITTAL SHEET

TO: GIA COLOMRARO FOR SENATOR ELIZABETH DOLE	FROM: MISTY MARSHALL
AGENCY:	DATE: FEBRUARY 20, 2003
FAX NUMBER: 202-224-1100	PHONE NUMBER: 202-224-7969
OTHER:	TOTAL NO. OF PAGES 2

COMMENTS:

Please see the following Presidential Message. The original will be mailed to the President and CEO of West Pharmaceutical Services, Mr. Donald Morel.

IF THERE IS A PROBLEM WITH TRANSMISSION OF THIS FAX PLEASE CONTACT:

**OFFICE OF PRESIDENTIAL MESSAGES
THE WHITE HOUSE
WASHINGTON, DC 20502
202-456-5917**



EXECUTIVE OFFICE OF THE PRESIDENT
OFFICE OF PRESIDENTIAL MESSAGES

FACSIMILE TRANSMITTAL SHEET

TO: GIA COLOMRARO FOR
SENATOR ELIZABETH DOLE

FROM: MISTY MARSHALL

AGENCY:

DATE: FEBRUARY 20, 2003

FAX NUMBER:
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OTHER:

TOTAL NO. OF PAGES
2

COMMENTS:

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IF THERE IS A PROBLEM WITH TRANSMISSION OF THIS FAX PLEASE CONTACT:

OFFICE OF PRESIDENTIAL MESSAGES
THE WHITE HOUSE
WASHINGTON, DC 20502
202-456-5917



THE WHITE HOUSE
WASHINGTON

February 19, 2003

Laura and I are saddened by the loss of Lenni Wilkins, James Byrd, Kevin Cruess, William Gray, and Milton Murrell. We send our heartfelt sympathies to those gathered in Kinston, North Carolina, for this memorial service. Our thoughts and prayers are with you.

As you commemorate the lives of these loved ones, I hope you will take comfort in your memories of them and the love and support of your families, friends, and community.

We join you in expressing gratitude to the firefighters, police, emergency workers, doctors, nurses, clergy, and community volunteers who responded to this tragic incident.

May God grant each of you, and all those recovering, peace, strength, and courage during this difficult time.

A handwritten signature in black ink, appearing to read "George W. Bush". The signature is written in a cursive style with a large, sweeping initial "G".

Record Type: Record

To: Carolyn E. Cleveland/WHO/EOP@EOP

cc:

Subject: Re: Message text

Carolyn,
Harriet has OKed the Memorial Messge for ap. Pls see below.

Can you pls have Rec Mgmt sign this and fax ASAP to Sen. Dole's office?
(we attached a fax cover with our draft that is in your office)

Thank you!

----- Forwarded by Misty C. Marshall/WHO/EOP on 02/20/2003 02:41 PM -----



Harriet Miers
02/20/2003 02:38:16 PM

Record Type: Record

To: Misty C. Marshall/WHO/EOP@EOP

cc:

Subject: Re: Message text

Looks great. Thank you.

**Office of Presidential Messages
NOTE TO STRIPPING**

Group/Event: West Pharmaceutical Service - Revised Message
Print Date: _____ Event Date: Feb 20, 2003

TOTAL CONTENTS TO BE DISPATCHED:

Desiree Thompson Cover Letter	
PRESIDENTIAL MESSAGE	✓
Color or B&W Photo	
Other	

Dispatch Instructions: Circled Only

- When Signed, Please MAIL above contents ASAP.
Special Mail _____ priority (label attached)
If checked only _____ air mail (approval attached)
- When Signed, Please TAKE to Mailroom for courier pick-up ASAP.
- When Signed, Please FAX to this group with attached fax cover sheet ASAP. Once faxed, please MAIL.
- When Signed, <DO NOT MAIL> Please RETURN to Office of Presidential Messages @ 1800 G St. ASAP.
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WH Staff: _____

Room _____ Ext. _____

If there are any questions about this request, please contact The Office of Presidential Messages at x. 65917



THE WHITE HOUSE
WASHINGTON

February 19, 2003

Laura and I are saddened by the loss of Lenni Wilkins, James Byrd, Kevin Cruiss, William Gray, and Milton Murrell. We send our heartfelt sympathies to those gathered in Kinston, North Carolina, for this memorial service. Our thoughts and prayers are with you. ✓

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We join you in expressing gratitude to the firefighters, police, emergency workers, doctors, nurses, clergy, and community volunteers who responded to this tragic incident.

May God grant each of you, and all those recovering, peace, strength, and courage during this difficult time.

PLS
FIX

HECK

OR
[scribbles]

THE WHITE HOUSE
WASHINGTON

February 20, 2003

MEMORANDUM FOR: Harriet Miers
Office of Staff Secretary

FROM: Misty Marshall *MM*
Director, Presidential Messages
x.65503

SUBJECT: West Pharmaceutical Memorial Service

Please see attached a revised Presidential Message for the West Pharmaceutical Memorial Service.

This event was originally scheduled for Monday but was postponed due to inclement weather until 5:30 p.m. today. Yesterday another employee of the plant, Mr. Milton Murrell, passed away. So, we added his name to the message.

Once approved, the message will be faxed to Senator Dole in North Carolina to be read at the service this afternoon.

Please call me with any questions.

Thank you.

February 14, 2003

and Milton Morel.

Should be
Marshall

Laura and I are saddened by the loss of Lenni Wilkins, James Byrd, Kevin Cruiss, and William Gray. We send our heartfelt sympathies to those gathered in Kinston, North Carolina for this memorial service. Our thoughts and prayers are with you.

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GWB/DTS/HKM/BRC/BP/MP/pfs-bws (Corres. #2687453)

(2.westpharmaceutical.mp.msg)

cc: Misty Marshall, Pres. Msgs., 9th Floor, 1800 G Street

cc: Heidi Marquez, Pres. Corr., 9th Floor, 1800 G Street

cc: Melissa Price, Pres. Corr., 9th Floor, 1800 G Street

SENT TO:

Donald E. Morel, Ph.D.

President and Chief Executive Officer

West Pharmaceutical Services

101 Gordon Drive

Lionville, Pennsylvania 19341

Source: [News & Business](#) > [News](#) > [By Individual Publication](#) > [N](#) > [The New York Times](#) ⓘ

Terms: **west pharmaceutical** ([Edit Search](#))

Select for FOCUS™ or Delivery



The New York Times, February 19, 2003

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The New York Times

February 19, 2003, Wednesday, Late Edition - Final

SECTION: Section A; Page 18; Column 5; National Desk

LENGTH: 71 words

HEADLINE: National Briefing South: North Carolina: Fire Claims Another Life

BYLINE: AP

BODY:

A man burned in last month's explosion at a medical supplies factory died, bringing the death toll to five. Three people died on Jan. 29, the day of the explosion and fire at the **West Pharmaceuticals Services** plant in Kinston. A fourth victim died on Jan. 31. The latest victim, Milton Murrell, died at the North Carolina Jaycee Burn Center. Four other patients remain in critical condition.

<http://www.nytimes.com>

LOAD-DATE: February 19, 2003

Source: [News & Business](#) > [News](#) > [By Individual Publication](#) > [N](#) > [The New York Times](#) ⓘ

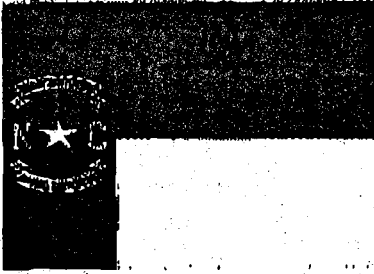
Terms: **west pharmaceutical** ([Edit Search](#))

View: Full

Date/Time: Thursday, February 20, 2003 - 11:10 AM EST

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United States Senator Elizabeth Dole

United States Senate • Washington, DC 20510
202.224.6342 phone • 202.224.1100 fax

FAX COVER SHEET

TO: Nisti Marshall
ORGANIZATION: _____
FAX: _____

FROM: Lia Colaninno
DATE: February 20, 2003

OF PAGES (includes cover): 4

MESSAGE: _____

IF ALL PAGES ARE NOT RECEIVED, PLEASE CALL 202.224.6342

FEB. 20. 2003 11:21AM

SENATOR DOLE

NO. 6195 P. 2/4

ELIZABETH DOLE
NORTH CAROLINA

(202) 224-6342
FAX: (202) 224-1100

COMMITTEE ON
ARMED SERVICES
BANKING, HOUSING, AND
URBAN AFFAIRS
AGRICULTURE, NUTRITION, AND
FORESTRY
SPECIAL COMMITTEE ON AGING

United States Senate

WASHINGTON, DC 20510

February 20, 2003

MEMORANDUM

TO : Misti Marshall
FROM : Gia Colombraro *GC*
RE : West Pharmaceuticals
Kinston, North Carolina

Due to inclement weather, the memorial service for the victims from the explosion at the Kinston, North Carolina plant of West Pharmaceuticals, originally scheduled for earlier in the week, has been rescheduled for today, February 20, 2003, at 5:30 p.m.

Regrettably another victim, Milton Murrell, passed away in the interim. Senator Dole is scheduled to attend today's service and does have the President's original message in hand.

We thought you might wish to alter the message given the circumstances. Please see attached article from the Raleigh News and Observer, for reference.

I can be reached at 202-224-7969. Thank you for your assistance.

RALEIGH OFFICE:
310 NEW BURN AVENUE
SUITE 122
RALEIGH, NC 27601
(919) 856-4630
FAX: (919) 856-4053

HICKORY OFFICE:
FEDERAL OFFICE
ROOM 210
HICKORY, NC 28603
(828) 322-6170
FAX: (828) 322-1299

LexisNexis

Copyright 2003 The News and Observer
The News and Observer (Raleigh, NC)

February 19, 2003 Wednesday, FINAL EDITION

SECTION: NEWS; Pg. B1

LENGTH: 420 words

HEADLINE: Blast victim released; another dies

BYLINE: Anne Blythe, Staff Writer

BODY:

The release of one hospitalized **West Pharmaceutical** blast victim Tuesday brought Kinston cause for celebration, but that was quickly tempered by grief for the death of another.

Milton A. Murrell, 57, of Cove City died at 10:03 a.m. at the N.C. Jaycees Burn Center in UNC Hospitals in Chapel Hill. The death brought the toll in the **West Pharmaceutical Services** plant explosion to five. Meanwhile, David Lee Williams of Snow Hill, a National Guardsman and a patient at the burn center since the Jan. 29 accident, had improved enough Tuesday to go home.

Six blast victims remained hospitalized in Chapel Hill, with four listed in critical condition.

Efforts to reach the Murrell and Williams families were unsuccessful Tuesday.

Murrell, a general helper who worked at **West Pharmaceutical** for at least 15 years, was remembered by his co-workers as a good-natured man who was always quick to flash a smile.

"He was a nice person," said co-worker Clementine Dunn.

Investigators have not determined what triggered the explosion of flammable dust in the plant, and company officials have not said for certain that they will rebuild the Kinston plant. Since the blast, plant workers have had to cope with losses, take comfort in small triumphs and weather the uncertainty of what they will be doing months from now.

"The town is beginning to heal slowly," said Mayor Johnnie Mosley. "But the process won't be close to complete until we

hopefully hear that they're going to rebuild here."

Because of the Presidents Day ice storm, the company rescheduled a private memorial service for Thursday afternoon to honor survivors and commemorate the lives of the employees who were fatally injured.

"The problem we have now is ... we really don't know what is going to happen," said Sam Phillips, a cost analyst who worked at the plant for 26 years. "They haven't made a decision about whether they're going to rebuild in Kinston, or whether they're going to rebuild at all. Some of us are going into the office, but we keep getting news, like today we found out about Milton, and it seems like it's just one of those things that keeps going on forever.

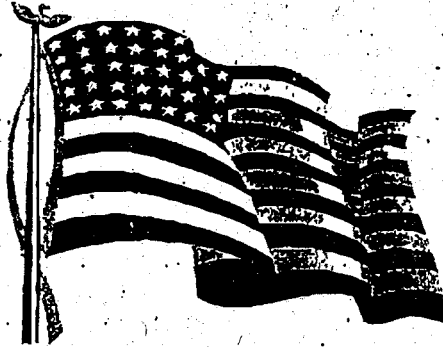
"Hopefully Milton will be the last one we lose, but there are others up there in Chapel Hill in pretty bad shape," Phillips said. "Anything like this that drags on for so long, you can't get it out of your mind. You just want things to get finalized."

LOAD-DATE: February 19, 2003

WHITE HOUSE OFFICE OF RECORDS MANAGEMENT

Eisenhower Executive Office Bldg, Washington, DC 20600
202-456-2240

FAX Cover Page



Date 2/20/03 Time: 10:10

Number of pages (including this page): 30 pgs

To: SHANE
Chambers

From: MYRA
FREEMAN

FAX: 62806

Subject: WEST PHARMACEUTICAL
COMPANY, KANSAS, NC.

MYRA

WHITE HOUSE OFFICE OF RECORDS MANAGEMENT

Telephone: (202) 456-2240

FAX: (202) 456-2129



TK

543446
ME001-03

February 14, 2003

Laura and I are saddened by the loss of Lenni Wilkins, James Byrd, Kevin Cruiss, and William Gray. We send our heartfelt sympathies to those gathered in Kinston, North Carolina for this memorial service. Our thoughts and prayers are with you.

As you commemorate the lives of these loved ones, I hope you will take comfort in your memories of them and the love and support of your families, friends, and community.

We join you in expressing gratitude to the firefighters, police, emergency workers, doctors, nurses, clergy, and community volunteers who responded to this tragic incident.

May God grant each of you, and all those recovering, peace, strength, and courage during this difficult time.

GWB/DTS/HKM/BRC/BP/MP/pfs-bws (Corres. #2687453)
(2.westpharmaceutical.mp.msg)
cc: Misty Marshall, Pres. Msgs., 9th Floor, 1800 G Street
cc: Heidi Marquez, Pres. Corr., 9th Floor, 1800 G Street
cc: Melissa Price, Pres. Corr., 9th Floor, 1800 G Street

GEORGE W. BUSH A

SENT TO:
Donald E. Morel, Ph.D.
President and Chief Executive Officer
West Pharmaceutical Services
101 Gordon Drive
Lionville, Pennsylvania 19341

Okay for Signature by
Staff Secretary Harriet Miano
Date 5/14/03

given to T. Conway on 4/14/03

Approved by: WH Counsel Karl Rove event date: Feb 17, 2002

February 14, 2003

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- cc: Misty Marshall, Pres. Msgs., 9th Floor, 1800 G Street
cc: Heidi Marquez, Pres. Corr., 9th Floor, 1800 G Street
cc: Melissa Price, Pres. Corr., 9th Floor, 1800 G Street

SENT TO: Donald E. Morel, Ph.D. President and Chief Executive Officer West Pharmaceutical Services 101 Gordon Drive Lionville, Pennsylvania 19341

Please review have signed & deliver by 9:00 a.m. to Travis Thomas Courtney


Dr. Donald E. Morel, Ph.D.
President and Chief Executive Officer
West Pharmaceutical Services
101 Gordon Drive
Lionville, Pennsylvania 19341

PLS
FIX



THE WHITE HOUSE

WASHINGTON

February 13, 2003

← MOVE DATE ①

Lenni

Laura and I are saddened by the loss of ~~Ernie~~ Wilkins, James Byrd, Kevin Cruiss, and William Gray. We send our heartfelt sympathies to those gathered in Kinston, North Carolina for this memorial service. Our thoughts and prayers are with you.

As you remember these four lives of great purpose, I hope you will take comfort in your memories of them and the love and support of your families, friends, and community.

May God grant each of you and all those recovering, peace, strength, and courage during this difficult time.

PLS
FIX

one minor revision

Office of Presidential Messages

3 Pages Total

To:



- Cabinet Affairs _____
- Chief of Staff _____
- Counsel's Office _____
- Domestic Policy _____
- Legislative Affairs _____
- NSC _____
- Media Affairs _____
- Public Liaison _____
- Other _____

Faxed to Patrick Bumattay @ 6-6279

Faxed to Karl Rove @ 6-0191

From:

Shane Chambers
Office of Presidential Messages
65505 phone / 62806 fax

Subject:

Clearance Request for the
Memorial Service for Victims of the North Carolina
Pharmaceutical Plant Explosion

Date:

February 13, 2003

Please find attached a draft Presidential Message for the Memorial Service for Victims of the North Carolina Pharmaceutical Plant Explosion.

Please provide your approval/comments/recommendations to me As Soon As Possible!

Please call or fax your response.

Thank you!!!

February 13, 2003

Laura and I are saddened by the loss of Faye Wilkins, James Byrd, Kevin Cruess, and William Gray. We send our heartfelt sympathies to those gathered in Kinston, North Carolina, for this memorial service. Our thoughts and prayers are with you.

As you remember these four lives of great purpose, I hope you will take comfort in your memories of them and the love and support of your families, *and friends and community.*

May God grant each of you and all those recovering peace, strength, and courage during this difficult time.

GWB/(>>)/mp (Corres. #2687453)

((>>))

cc: Misty Marshall, Pres. Msgs., 9th Floor, 1800 G Street

cc: Heidi Marquez, Pres. Corr., 9th Floor, 1800 G Street

cc: Melissa Price, Pres. Corr., 9th Floor, 1800 G Street

SENT TO:

(>>)

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((>>))

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May God bless you and grant you peace, strength, and courage during this difficult time. May He also continue to watch over those who were injured in their recovery.

~~REMOVED~~
GOD BLESS EACH
YOU AND MAY
ALL THOSE
RECOVERING
PEACE,
STRENGTH...

GWB/(>>)/mp (Corres. #2687453)
(>>)
cc: Misty Marshall, Pres. Msgs., 9th Floor, 1800 G Street
cc: Heidi Marquez, Pres. Corr., 9th Floor, 1800 G Street
cc: Melissa Price, Pres. Corr., 9th Floor, 1800 G Street

SENT TO:
(>>)

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need to be hospitalized + sticky notes for easy verification

As you remember these four lives of great purpose, I hope you will take comfort in your memories of them and the love and support of families and friends.

BP 2/13

May God bless you and grant you peace, strength, and courage during this difficult time. May He also continue to watch over ^{those who were} the injured and those ~~who remain hospitalized~~ in their recovery.

GWB/(>>)/mp (Corres. #2687453)

((>>))

cc: Misty Marshall, Pres. Msgs., 9th Floor, 1800 G Street

cc: Heidi Marquez, Pres. Corr., 9th Floor, 1800 G Street

cc: Melissa Price, Pres. Corr., 9th Floor, 1800 G Street

SENT TO:

(>>)

February 7, 2003

Laura and I are saddened by the loss of Kyle Burnat, Sean Fenton, Nick Grass, and Andrew Dwyer. We send our heartfelt condolences to those gathered at Delta Kappa Epsilon at Yale. Our thoughts and prayers are with you.

As you remember these four lives of great promise, I hope you will take comfort in your memories of them and the love and support of families and friends.

May God bless you and grant you peace, strength, and courage during this difficult time. May He also continue to watch over Eric Wenzel and Brett Smith in their recovery.

GWB/DV/SB/HEB/lynn (Corres. #2682039)
(2.yale.msg)

cc: Misty Marshall, Pres. Msgs., 9th Floor, 1800 G Street
cc: Heidi Marquez, Pres. Corr., 9th Floor, 1800 G Street

**DO NOT MAIL-- RETURN TO BRETT KAVANAUGH, WH COUNSEL --
FOR DISPATCH**

PRESIDENT TO SIGN

Message from Don Morel**OUR SYMPATHIES, PRAYERS AND THANKS**

On behalf of West Pharmaceutical Services employees around the world, I would like to express our deepest sympathies to the families, friends and loved ones of our four fallen co-workers who lost their lives in the Kinston plant tragedy on January 29. The sudden loss of **James Byrd, Lenn 'Faye' Wilkins, William Gray, and Kevin Cruess** creates a void that can never be filled in the many lives that they touched.

To the many fire fighters, police, emergency workers, doctors, nurses, clergy and community volunteers who have more than risen to the occasion at a time of acute need, we offer our gratitude. Your skill, courage and generosity of spirit under the most stressful and challenging conditions are a monumental tribute to the collective strength and character of this community. While we grieve, West also stands together with the community in prayer for the injured. We pray for a fast and complete recovery, and wish strength and comfort to your families during this most difficult time.

Sincerely,

Dr. Donald Morel

President and Chief Executive Officer

West Pharmaceutical Services, Inc.

GEORGE W. BUSH CORRESPONDENCE
Messages and Special Letters

File name D. Westhammer@aol.

Routing ID 0607453 mmms

Office White Date 2/13/03

Priority Bl ♦♦♦

Claims 2/13/03 [Signature]

Marquez [Signature]

Approvals Needed

- Media Affairs
- NSC
- Legislative Affairs
- Cabinet Affairs
- Political Affairs
- Public Liaison
- Domestic Policy [Signature]
- Other Carl Rove

Enclosures [Signature]

Special Instructions [Signature]

Hansen [Signature] 2-13 Sayle _____

Revised r



THE WHITE HOUSE
WASHINGTON

February 13, 2003

Laura and I are saddened by the loss of Leni Wilkins, James Byrd, Kevin Cruiss, and William Gray. We send our heartfelt sympathies to those gathered in Kinston, North Carolina for this memorial service. Our thoughts and prayers are with you.

Commemorate
As you ~~remember~~ these ~~few~~ lives of great purpose, I hope you will take comfort in your memories of them and the love and support of your families, friends, and community.

May God grant each of you, and all those recovering, peace, strength, and courage during this difficult time.

Who responded to this tragic incident.

These loved ones expressing gratitude to the firefighters, police, emergency workers, doctors, nurses, clergy, and community volunteers.

SCHWARTZ COMMUNICATIONS

002

Schwartz Communications, Inc.

*2/13 Per Harriet
ask if sen. E. Dole
wants to take
our message*

*W-275939
(2/13 to BP)*

*Feb 13 / Feb 17
assign to*

*8/13 spoke with
10:40 with sen. D
she will let
me know*

TO: Shane Chambers
Presidential Messages
The White House

FM: Frederick J. Balboni, Jr.
Director of Government Relations
Schwartz Communications

DA: February 11, 2003

RE: Presidential Remarks for Memorial Service on February 17, 2003

On Wednesday, January 29, 2003 the 140,000 square-foot West Pharmaceutical Services plant in Kinston, North Carolina was rocked by a fatal blast that left 4 workers dead and eight (8) people hospitalized of which six (6) remain critical and two (2) have been upgraded to stable condition. All are hospitalized at the North Carolina Jaycee Burn Center at the University of North Carolina at Chapel Hill.

On Monday, February 17, 2003 at 5:30 p.m. a memorial service entitled: "A Community Service of Healing and Remembrance" will be held at the Lenoir Community College in Kinston, North Carolina. As of this writing North Carolina Governor Mike Easley (D-NC) and United State Senator's Elizabeth Dole (R-NC) and John Edwards (D-NC) are arranging their schedules to speak to the six-hundred and fifty employees and their families expected to gather for this memorial. Arrangements have been made to have the service broadcast via Satellite to the patients and families at the burn center.

We would appreciate it if President Bush could send remarks to be read and distributed at the service.

The West plant in Kinston is one of the largest employers in a city of 25,000.

There have been no previous fatalities at this facility.

West Pharmaceuticals has been a leader in the rubber compounding business since 1923, the Kinston, North Carolina plant was built in 1975, with the addition of an Automated Compounding System (ACS) in 1986. At the Kinston site, rubber material is compounded and then used to manufacture syringe plungers, IV Fitments, and blood

collection components. Kinston is one of West's five U.S. rubber-compounding facilities and one of ten worldwide.

West has 17 manufacturing facilities worldwide. In the U.S., there are four in Pennsylvania (Montgomery, Jersey Shore, Williamsport and Lititz), one in North Carolina, two in Florida and one in Nebraska. The remaining plants exist in global West locations. The plants that conduct the same work as the Kinston Plant are the following: Kearney, Nebraska; St. Petersburg, Florida; Lionville, Pennsylvania; and Lititz, Pennsylvania.

As discussed on our call, I will be the contact for this event.

also
per Mr. Balboni
the original
should be
sent to
the Pres/CEO

Dr. Donald E. Morel Ph.D
President and CEO
West Pharmaceutical Services
101 Gordon Dr.
Lionville, PA 19341

S
Fax

Schwartz Communications, Inc.

Public Relations
for West Pharmaceutical
re: per phone conversation
w/mr. Balboni

To: Shane Chambers
Presidential Messages-The White House

Fax #: 202-456-2806

From: Frederick J. Balboni, Jr.
Schwartz Communications

Phone #: 781-684-6671

Date: Tuesday, February 11, 2003

Pages: , including Cover

Message: urgent for your review reply ASAP please comment

Hi Shane,

Attached find the request for Presidential remarks to be included in the memorial service for blast victims of the West Pharmaceutical plant in Kinston, North Carolina that we spoke about late yesterday afternoon. The event will be held on Monday, February 17, 2003 at 5:30 p.m.

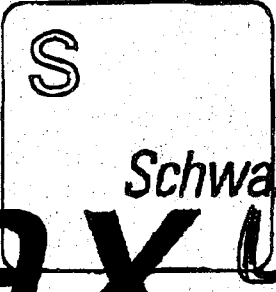
I appreciate your attention to this matter. I can be reached on my cell: (b)(6) (all day) or at the Holiday Inn Express in Kinston 252-559-8888 as of tomorrow (2/12) evening.

Thanks,
Fred Balboni

- Spoke w/ Melissa Bener
in the COS office and
she said we could just
put this through our normal
process. 2/12/03 - SAC

*this guy
says he's a
"friend" of Andy
Card... Melissa
said he's not
really.

Fax



Schwartz Communications, Inc.

Public relations
for West Pharmaceutical
or per phone conversation
w/mr. Balboni

To: Shane Chambers
Presidential Message-The White House

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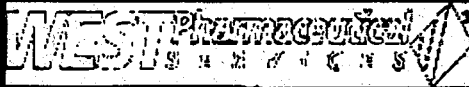
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- Spoke w/ Melissa Bennett in the COS office and she said we could just put this through our normal process. 2/12/03 - SP



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Message from Don Morel

OUR SYMPATHIES, PRAYERS &

On behalf of West Pharmaceutical Services employees around the world, we extend our sympathies to the families, friends and loved ones of our four fallen employees in a plant tragedy on January 29. The sudden loss of James Byrd, Lemmi [unclear] creates a void that can never be filled in the many lives that they touch.

To the many fire fighters, police, emergency workers, doctors, nurses and others who have more than risen to the occasion at a time of acute need, we offer our deepest appreciation. The spirit under the most stressful and challenging conditions are a most commendable character of this community.

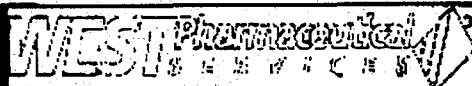
While we grieve, West also stands together with the community in prayer for a complete recovery, and wish strength and comfort to your families and friends.

Sincerely,

Dr. Donald Morel
President and Chief Executive Officer
West Pharmaceutical Services, Inc.



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News Releases

[February 11, 2003](#)

[February 4, 2003](#)

[January 30, 2003](#)

[January 29, 2003](#)

West Pharmaceutical Services Provides Update on Assessment of Manufacturing Capabilities

Lionville, PA, February 11, 2003- West Pharmaceutical Services, a recovery and manufacturing plans in reference to the explosion that occurred in North Carolina. The severely damaged building houses the Automated Compounding Services (ACS) materials are compounded into rubber formulations for molding into molding and finishing area, where finished components are produced. In the ACS molding operation, the ACS compounded rubber materials for distribution.

Recovery efforts at the site are well underway. Substantially all of the inventory has been removed and are being shipped to customers subject to quality control. The ACS tooling has been recovered and, based on a preliminary assessment, approximately 75% of the tooling has been shipped to other West facilities in Florida, Nebraska, Singapore and Mexico, subject to cleaning and further evaluation to determine suitability for use within the next two to four weeks.

To accommodate the loss of the ACS facility, some rubber compound operations have been moved to Petersburg, Florida and Kearney, Nebraska operations, with other compound operations to support mold tooling moved to those venues. In addition, the ACS facility has been re-qualified for support as needed.

"The responsiveness of our recovery and logistics teams has produced a better understanding of our near-term customer needs," said Don Morel, Chief Executive Officer and President of West. "This information will allow us to prioritize our resources to assure continuity of supply to our customers. At this point, we believe that the ACS compounding and molding production can be incorporated into our operations by early May.

"We hope to be able to rebuild in Kinston and we are accelerating our recovery efforts," said Don Morel.

West is increasing production at its other facilities around the world plant. West is also in the process of relocating some of the many skill facilities on a temporary basis. Transfers will begin next week as em current and anticipated manufacturing needs.

"I'm proud of the effort and dedication shown by our employees in r Kinston situation," said Dr. Morel, "and we continue to be heartened employees worldwide, by our customers, shareholders and the Kinst

About West Pharmaceutical Services

West Pharmaceutical Services, Inc. (NYSE: WST) is a global drug d proprietary materials science, formulation research and manufacturir value, development speed and rapid market availability of pharmace healthcare products. West is the world's premiere provider of standa parenterally administered medicines and an emerging leader in the d technologies for the transmucosal delivery of drugs. Internationally l supports its partners and customers from 50 locations throughout No Japan, Asia and the Pacific and Australia. For more information visi

West Pharmaceutical Services Provides Update on Kinston Plan

Lionville, PA, February 4, 2003- West Pharmaceutical Services, Inc progress that has been achieved in an effort to understand and addre occurred on January 29 in one of the two buildings at its plant on Ro

The severely damaged building hosts the Automated Compounding ; mixed into formulations for molding into medical device component finished components are produced. The ACS area was most severely presumed to be a total loss at this time. Although West's access to th initial visual observations by West personnel suggest that damage to appears that a substantial part of the machinery, tooling and finished

The ACS at the Kinston plant is the largest of West's five U.S. rubbe worldwide. To ensure the continued availability of critical healthcare previously handled by the Kinston ACS will be shifted to alternate V working with its customers and the Food and Drug Administration to finishing operations to other facilities in order to minimize interrupti

"We are encouraged by the progress of the work thus far, in collabor production plans," said Don Morel, West's President and Chief Exec by the condition of the equipment and tooling in the molding and fin our manufacturing and engineering personnel and technical consulta evaluating the damage first-hand. While it is still too early to estimat assessment is that the situation is much more manageable than we fi detailed assessment.

"It is obviously critical that any work we do in the damaged site can environmental authorities to ensure that this is the case," Morel cont

into what happened and we will continue to cooperate with the ongoing investigations of the Departments of Labor and Natural Resources, The United States Chemical Safety and Hazard Investigation Board, the Environmental Protection Agency, the Bureau of Alcohol, Tobacco, and Firearms and the FBI regarding Wednesday's events."

West Pharmaceutical Services Provides Update on Plant Explosion

LIONVILLE, Penn.--Jan. 30, 2003--Don Morel, President and Chief Executive Officer of West Pharmaceutical Services, Inc. (NYSE: WST) provides the following update on the explosion that occurred at the plant yesterday at its pharmaceutical rubber manufacturing plant on Rouse Road in Lionville, Pa. The plant employs 255 people and is used by West to manufacture syringe plunger components, rubber materials for use in West facilities throughout the U.S. and in rubber compounding facilities, and one of ten worldwide.

"The worldwide West family sends its thoughts and prayers to the victims and their families and loved ones," Morel said. "We deeply appreciate the efforts of the rescue and recovery teams, the people far and wide, and the continuing efforts of the rescue and recovery teams in helping those in need, restoring safety to the area and working with the FBI to determine the root cause of this situation."

Injury Toll

"To date, our understanding is that three employees have been confirmed as injured and are in critical condition. We are in continuing contact with area hospitals and will continue to learn more."

Victim and Family Support

"I have personally had the opportunity to meet with members of the families of the victims at area hospitals during the day. West has grief counselors on site providing counseling. We are meeting with all Kinston employees today regarding their status with the company, as well as alternative employment possibilities. We are also in the process of identifying what might be available in the future for the victims' families."

Cause of Explosion

"We do not know the cause of the explosion at this time. We are working with the FBI and other officials in an effort to determine the cause of this incident and will continue to report on the facts. This is a process that could take days or longer."

Impact on West business

"Clearly, the Kinston plant itself is not currently operational. However, despite this catastrophe, our operations and manufacturing teams worldwide are continuing to operate and utilize alternate manufacturing facilities and to minimize any possible impact on our customers. In addition, trading of West stock on the New York Stock Exchange was suspended yesterday's temporary suspension."

West Pharmaceutical Services Comments on Plant Explosion

LIONVILLE, Pa.--Jan. 29, 2003--West Pharmaceutical Services, Inc.

unknown origin has occurred today at its manufacturing plant on Ro facility employs 255 people and is used to manufacture syringe plun; delivery systems and compounds rubber materials for distribution to

According to Don Morel, President and Chief Executive Officer, We stunned by the news of this incident at our Kinston facility. Our over safety of our employees, their loved ones and the surrounding comm information and will issue a more comprehensive statement when w

After speaking with West officials today, the New York Stock Excha stock. No information on the reopening of trading is currently availa Based at West's international headquarters in Lionville, Pennsylvani; are traveling immediately to the Kinston facility to guide West's cont

About West Pharmaceutical Services

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Certain statements contained in this Press Release that are not histor meaning of the Private Securities Litigation Reform Act of 1995. Th and similar expressions are intended to identify forward-looking stat involve known and unknown risks and uncertainties. The Company's expressed in any forward looking statement and are dependent on a r sales demand, timing of customers' projects; successful development systems; negotiation and timing of execution of technology licensing marketing of drug delivery products; regulatory approval for, and lic on drug delivery technologies; competitive pressures; the strength or pension income; interest-rate fluctuations; inflation; the cost of raw i statutory tax rates.



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*** ERROR TX REPORT ***

TX FUNCTION WAS NOT COMPLETED

TX/RX NO 2145
CONNECTION TEL 62215
SUBADDRESS
CONNECTION ID
ST. TIME 02/12 14:40
USAGE T 00'00
PGS. SENT 0
RESULT NG #018 BUSY/NO SIGNAL



EXECUTIVE OFFICE OF THE PRESIDENT
OFFICE OF PRESIDENTIAL MESSAGES

FACSIMILE TRANSMITTAL SHEET

TO: HARRIET &/OR STUART

FROM: MISTY MARSHALL

AGENCY: STAFF SECRETARY OFFICE

DATE: FEBRUARY 12, 2003

FAX NUMBER:

62215

PHONE NUMBER:

OTHER:

TOTAL NO. OF PAGES (INCLUDING COVER)

4

COMMENTS:

Please see the following request for POTUS message for a memorial service for victims of the North Carolina Pharmaceutical plant tragedy on Jan. 29th.

Please let me know if you feel we should or should not prepare a POTUS message for this memorial service. The memorial service is Monday, February 17th.

Thank you.

- Misty (65503)

*** TX REPORT ***

TRANSMISSION OK

TX/RX NO 2148
CONNECTION TEL 62215
SUBADDRESS
CONNECTION ID
ST. TIME 02/12 14:54
USAGE T 01'15
PGS. SENT 4
RESULT OK

02/11/03 18:27 FAX

SCHWARTZ COMMUNICATIONS

01001

S
Fax → Schwartz Communications, Inc.
Public Relations for West Pharmaceutical
dir per phone conversation w/ Mr. Balboni

To: Shane Chambers
Presidential Messages-The White House

Fax #: 202-458-2806

From: Frederick J. Balboni, Jr.
Schwartz Communications

Phone #: 781-684-6871

Date: Tuesday, February 11, 2003

Pages: , including Cover

Message: urgent for your review reply ASAP please confirm

Hi Shane,

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I appreciate your attention to this matter. I can be reached on my cell (b)(6) (all day) or at the Holiday Inn Express in Kinston 252-549-8888 as of tomorrow (2/12) evening.

Thank you
- Spoke w/ Melissa Bennett
M.

*** TX REPORT ***

TRANSMISSION OK

TX/RX NO 2147
CONNECTION TEL 62215
SUBADDRESS
CONNECTION ID
ST. TIME 02/12 15:02
USAGE T 01'15
PGS. SENT 4
RESULT OK



EXECUTIVE OFFICE OF THE PRESIDENT
OFFICE OF PRESIDENTIAL MESSAGES

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FROM: MISTY MARSHALL

AGENCY: STAFF SECRETARY OFFICE

DATE: FEBRUARY 12, 2003

FAX NUMBER:

62215

PHONE NUMBER:

OTHER:

TOTAL NO. OF PAGES (INCLUDING COVER)

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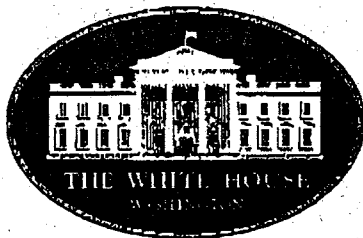
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**EXECUTIVE OFFICE OF THE PRESIDENT
OFFICE OF PRESIDENTIAL MESSAGES**

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THE WHITE HOUSE
WASHINGTON, DC 20502
202-456-5917**

Office of Presidential Messages

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 Counsel's Office _____ **Faxed to Patrick Bumatay @ 6-6279**
 Domestic Policy _____
 Legislative Affairs _____
 NSC _____
 Media Affairs _____
 Public Liaison _____
 Other _____ **Faxed to Karl Rove @ 6-0191**

From: Shane Chambers
 Office of Presidential Messages
 65505 phone / 62806 fax

Subject: Clearance Request for the
**Memorial Service for Victims of the North Carolina
 Pharmaceutical Plant Explosion**

Date: February 13, 2003

Please find attached a draft Presidential Message for the **Memorial Service for Victims of the North Carolina Pharmaceutical Plant Explosion.**

Please provide your approval/comments/recommendations to me **As Soon As Possible!**

Please call or fax your response.

Thank you!!!

Office of Presidential Messages

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*** TX REPORT ***

TRANSMISSION OK

TX/RX NO 2170
CONNECTION TEL 60191
SUBADDRESS
CONNECTION ID SENIOR ADVISOR
ST. TIME 02/13 16:43
USAGE T 00'28
PGS. SENT 3
RESULT OK

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Chief of Staff _____
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Legislative Affairs _____
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*** TX REPORT ***

TRANSMISSION OK

TX/RX NO 2189
CONNECTION TEL 66279
SUBADDRESS
CONNECTION ID
ST. TIME 02/13 16:41
USAGE T 00'59
PGS. SENT 3
RESULT OK

Office of Presidential Messages

3 Pages Total

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- Chief of Staff _____
- Counsel's Office _____ **Faxed to Patrick Bumatay @ 6-6279**
- Domestic Policy _____
- Legislative Affairs _____
- NSC _____
- Media Affairs _____
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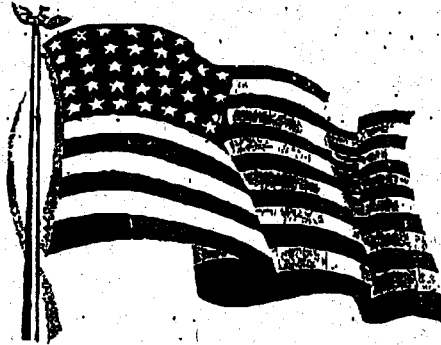
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WHITE HOUSE OFFICE OF RECORDS MANAGEMENT

Eisenhower Executive Office Bldg. Washington, DC 20600
202-456-2240

FAX Cover Page



Date: 2/20/03 Time: 10:35

Number of pages (including this page): 30 pgs

To: SHANE
CHAMBERS

From: MYRA
FREEMAN

FAX: 62806

Subject: WEST PHARMACEUTICAL SERVICES
COMPANY
KINSTON, N.C.

WHITE HOUSE OFFICE OF RECORDS MANAGEMENT

Telephone: (202) 456-2240

FAX: (202) 456-2129