

THE 43

FOR VOLUNTEERS, BY VOLUNTEERS



DUBYA Stats...by the numbers

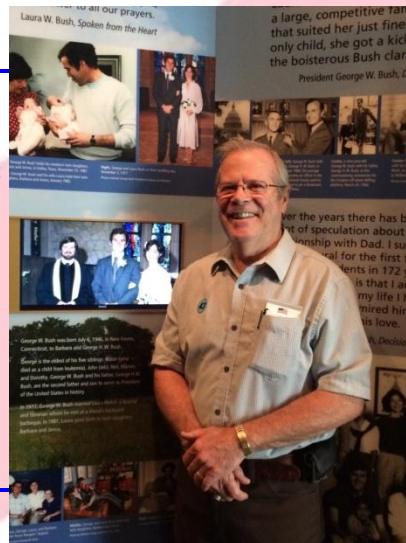


	July	August	September
General Admission Tickets Sold	29,527	29,042	28,129
Total Presidential Passports	108	100	149
Tours for Students (Camps)	13	2	17
Tours for Adults	25	36	76
Number of Special Events	5	14	15

Incredible Encounters...



Tiffany Davis, Senior Gift Officer in the office of the Chief of Protocol at the Department of State from 2006-2009



Rev. Jerry and Melody Wyatt visited the Museum on a Tuesday morning this July. Rev. Wyatt is the minister that married George W. and Laura Bush. We made sure he had his photo taken by his photo in A Charge to Keep.

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Incredible Encounters... I met a lovely woman who was visiting from New York, and she had such a story to tell. I was in [Responding to September 11] and she looked a little shaken. I asked if she needed anything and if I could help her. She told me that her son is a firefighter in Brooklyn, "a lieutenant in fact." But then she said, "He actually preferred to be fighting fires, but he was forced to be promoted."

I was a bit puzzled and said, "Can you tell me why?" Then she teared up, replying, "after 9/11, many firefighters were promoted, mainly because so many of their brothers had been killed." Oh. My. Dear.

She hesitated, and then asked, "Are the names of the firefighters included on the wall?" I replied, "Of course they are!" and showed her where, explaining, "The names are here in chronological order, beginning with first responders." I then offered to help her find "a name?" Silly me, I should have asked "names," plural. She cried as I helped her find the names of so many who had fallen that day, the firefighters, "brothers," who had served with her son. She kissed her fingers and then touched each name....over and over and over and over. I lost count at how many names she searched for, how many times she kissed her fingers and then touched the names....dozens, it seemed. I have helped many other visitors locate the name of family and friends, but never as many as this dear woman. I was tearing up with her as we searched, and searched and searched...and cried.

She then began talking about the Financial District, and the Towers, and specifically Cantor Fitzgerald (North Tower), having known many who worked there, several floors above the impact zone. We then found those names and she wept as she saw the name of her friend "and her unborn child." She said her friend was due to deliver her baby, but then 9/11 came and the Towers fell, with so many trapped inside. She had no idea that even the unborn were also remembered on the wall, included with all who lost their lives that day. She was so grateful for that, just stunned that the even unborn were remembered.

Then she told me about the quilt she had made from all the t-shirts given to her in memory of the fallen firefighters from 9/11. She said it was actually hanging in her son's firehouse. I asked if she had a photo of it, and of course it was on her smart phone! I wondered *if I gave her an email address would she send me the photo*. She agreed and also agreed to let me share it with the George W. Bush Presidential Library.

So here is the photo of the "memorial wall hanging" she made; it is hanging in her son's firehouse in Brooklyn. I asked her to be sure to thank her son for his service to New York City and to America. I am so grateful to have met her and heard her story. In the words of another docent, "I'm just here to be a blessing". But oh, how I was blessed to meet this woman and hear her story!



This is why I love being a docent.

Jeanne Johnson



On behalf of the El Centro students, we had a wonderful morning at the Oscar de la Renta exhibit. We had a great time looking at the gowns, fabric, sewing details, et cetera. His sketches and photos were also very meaningful to us.

We enjoyed seeing the photos of the gowns on Mrs. Bush, Hillary Clinton, and the celebs. Some of the students then ventured through the rest of the exhibits. I've attached a group photo of many of the students. We're a very multicultural melting pot of talent! The new America.

Thanks so much for this opportunity.

Brenda Carlson
Fashion Design Coordinator
El Centro College

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Visit of Former U.S. Ambassador to Tanzania, Mark Andrew Green



I was working in Area 6, [Acting with] Compassion, in the Spring of 2014. A group of four, three men and one woman, stopped at the Lion's display case. One man was taking a picture of the lion. I stepped forward to provide some information about the origin of the lion. After I told him it was a gift to President Bush from the President of Tanzania, he said, "Yes, I know, I was at the presentation." Of course, I wanted more information from him. I asked his name - his answer was Mark Green. This meant nothing to me at the time, so I asked if he would share more information about the presentation.

He told me that representatives of the Tanzanian president had come to him for his input on the final gift selection for President Bush during his upcoming visit to Tanzania. They decided on the lion, and a zebra was a second choice. After the presentation was made, Mark Green asked President Bush what he thought of his gift. President Bush responded that they had given the lion to the wrong president. Upon asking what he meant, President Bush said that his father was the hunter in the family.

At this point, the woman in the group identified herself as a Foundation employee, and Mark Green had served as U.S. Ambassador to Tanzania from 2007 to early 2009. At last the pieces were falling into place.

They then moved to the next section of the Museum, and suddenly I realized someone was standing beside me taking pictures of the display case containing all of the Tanzanian gifts given to President Bush. As he took pictures, he began to share that he was overwhelmed with the display of all the Tanzanian items. He had seen all of them individually, but seeing them displayed was very emotional. As he continued to reminisce, he told me the names of the three women on the wall with pictures of President Bush on their clothing. The day of President's Bush motorcade, these women were in the front of the people standing ten deep on each side of the street. The Tanzanian people were very excited.

He shared with me about President Bush passing out mosquito nets to the Tanzanian people, as well as, the woman who had started a school for girls. These girls walked for miles for the opportunity to learn.

He stood quietly observing all of this, and finally said, "He was a very caring president."

Maude Collins

Docent, George W. Presidential Library and Museum

Volunteer Spotlight... Doug Smith



What is your career, field of study or background?

I am the oldest of three children. My folks married after World War II and moved from Kansas City to Fresno, California shortly after they were married. I was born in 1948. My dad sold commercial insurance and we relocated several times during my early years. I lived in Fresno, then San Francisco, San Diego and then Anaheim. I attended 8 different schools by the time I was in 8th grade. I ended up finishing my high school degree in Kansas City, where my dad was transferred after my sophomore year. I attended Baylor University graduating in 1970 with a degree in Accounting after starting as a psychology major. I had resolved after my auditing course with a poor professor that while I wanted to work for a large accounting firm, I did not want to work as an auditor. In 1970, I went to work for Arthur Andersen's consulting practice, which became many years later Accenture. I took a short 9 month leave to get my master's degree in Accounting at the University of Missouri, while my fiancé, Georgia, finished her undergraduate degree. While I continued to work in the consulting practice, I did want to sit for the CPA exam to take advantage of all those accounting courses. Fortunately, I received the highest score in Kansas, although I tell others that the other guy taking it flunked.

While computers had been used in business for many years, such technology was in its infancy. Business computers in 1970 were quite large at the time and required large heavily air-conditioned rooms with full time computer operators. Today, that computing power is in our cell phones. Riding that technology curve was a constant challenge, yet quite fun at the same time.

As a consultant with Accenture, I specialized in a series of industries. Early on I focused on manufacturing for clients that included ladies apparel manufacturing, avionics, greeting cards and steel manufacturing. I moved next to distribution, then on

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to retail, where I specialized for the remainder of my 32 years with Accenture. My retail clients included Zales, Sears, AutoNation, Blockbuster, JCPenney, CompUSA, and Walmart.

Following the IPO of Accenture in 2001, I chose to take an early retirement in 2002. Until 2007, I invested myself in my family that included two daughters, Jessica and Katie, who were in college and beginning their work careers. I also pursued some hobby interests of woodworking, photography and collecting cars. Woodworking got better, photography faded somewhat and collecting of cars turned into racing of cars. In 2007, I got back into the consulting game on a part time basis when an old boss of mine at Accenture asked me to help him with a contract to operate a casino in Dodge City, Kansas. We were successful and the casino opened in 2009. Boot Hill Casino continues as a client to this day. I also had a few other clients along the way. Most notably, the George W. Bush Foundation became a client in 2010 focused on the future retail operations at the Presidential Center.

What historical figure do you most identify with?

This is a question for which I don't have any good answer. I have never tried to identify with any particular historical figure.

Which living person do you most admire?

I wouldn't use the word "admire". I would use the term "want to spend time with." During my consulting career, I came in contact with numerous key executives of many clients. Many were not individuals that I wanted to spend any more time with than necessary. A few were the exception. Jim Ostericher, a former CEO of JCPenney, was a special person. If you had a meeting with Jim, he focused his whole attention on you. Like me, he had a special child. Lee Scott, the former CEO of Walmart, was so real and direct. He had no facade. He said what he thought. He had humble beginnings. You could spend time with him and not know he was the CEO of the world's largest retailer. Recently, I have gotten to know Tom Falk, the CEO of Kimberly Clark. Tom is a car guy like me. I met him at church. Tom is a regular guy and is very comfortable with himself. He has a very good hearted wife.

Some years ago, I spent a day with Stanley Marcus in a meeting at the home of Trammel Crow. Stanley was very quiet for most of the day until towards the end when Stanley spoke up. He summarized the meeting and then gave his perspective. I was smitten. I recall the article in the Dallas Morning News following his death in his mid-90's. They noted that Stanley was doing consulting work with clients until about 2 years before his death. The article commented that a unique aspect of his was his constant curiosity and his desire for learning. I find great inspiration in both those characteristics and aspire to do the same.

What do you consider your greatest achievement?

My two daughters, Jessica and Katie (she now prefers to go by her middle name, Eden). Jessica has utilized more of her given capabilities than I ever will. Katie (Eden) is so talented and gifted in ways that I am not that I am always humbled by her insights.

What is your motto?

I don't think I have ever had a motto. I do have a great deal of sayings that I use to encapsulate concepts that drive me in my daily life. When I was anticipating leaving Accenture, I wrote many of these down:

- Life is a struggle between short-term versus long-term alternatives
- People, who talk about how hard they work, usually don't
- Life is not a Dress Rehearsal!
- Trust is just like money. It is hard to earn, but very easy to lose.

I would say that two words that form a common thread for many of these sayings is Trust and Empathy. Stephen Covey in his best selling book "7 Habits of Highly Effective People" captured better than I can the full impact of both of these words. I do know that you will not be effective as a consultant and in life overall without begin someone that can be trusted by others and without being someone that can have empathy for others.



What do you like most about volunteering at the Presidential Library and Museum?

I am afraid my answer is related to a previous answer. I enjoy my experience at the Library because it feeds my curiosity and I yet have so much to learn.

NARA Notes... Brooke Clement

Brooke L. Clement joined the George W. Bush Presidential Library in July 2007, and became a Supervisory Archivist in April 2011. Prior to working at this Bush Presidential Library, Ms. Clement worked at the George Bush Presidential Library and Museum as an archivist. There she assisted with the redesign of the core exhibit in 2007 and co-presented at the 2008 Society of American Archivists regarding her work on testing of a prototype for processing electronic records. From 2004 to 2006, Ms. Clement was an archives technician at the Gerald R. Ford Presidential Library, where she processed records, developed exhibits, and coordinated the Gerald R. Ford Scholar Award in Honor of Robert M. Teeter. Ms. Clement received an M.A. in American Studies from Columbia University in 2002, and a B.A. in History and American Culture from the University of Michigan in 2000.

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Applause, Kudos, and Congratulations...



Mrs. Dibble and Mrs. Scoggins sitting in the Reading Corner of Empowering Americans.

The Stars and Stripes and The Bushy's on Thursday share and enjoy a special cake.



Barbara Horn's Medal of Honor Board for The Resolutes on Tuesday afternoon.



"Bill Strong Tennis Invitational"!

The event honored the 200th anniversary of the writing of the Star Spangled Banner on September 14, 1814 during the battle in Baltimore Harbor that essentially ended the War of 1812. Bill Strong wore his 15-star and 15-stripe flag t-shirt. That flag, which flew over Fort McHenry during the nighttime bombardment, is the only U.S. flag to have 15 stripes. After the next few states were admitted to the union, it was decided that, if stars AND stripes were added every time we added new states, the flag would begin to look pink from a distance due to the stripes getting thinner and thinner. Gerald Turner, one of the event winners, is holding the tournament grid that Bill's wife, Dinah Strong, decorates appropriately for each of the trophy events.

Bill Strong and his wife Dinah took a trip to Baltimore this summer for the celebration of the 200th anniversary of Francis Scott Key's writing of the Star Spangled

Banner. The summer-long festivities climaxed on Sunday September 14th, exactly 200 years after the climactic battle of Baltimore Harbor. Held overnight on a British ship in the harbor after having successfully negotiated the release of an American doctor held captive by the British, Key wrote the words later put to music, which became our national anthem in 1931. While on the ship marked now by the Key buoy located under the Key Bridge, Key observed the shelling of Fort McHenry throughout the night, wondering whose flag would be hoisted above the fort "by dawn's early light." When it became evident that their bombing of the fort and their land assault on well-fortified Baltimoreans in the city had not succeeded, the British withdrew both their ships and their surviving land troops. This essentially ended the 2+-year War of 1812 and resulted in the Treaty of Ghent, which actually preceded the subsequent defeat of the British at the hands of Andrew Jackson in the Battle of New Orleans (word traveled very slowly in those days).

The famous Star Spangled Banner flag, which now resides somewhat in tatters in the Smithsonian Institution, was a huge 42' x 30' flag, which the commander of Fort McHenry ordered, so that the British could not fail to spot it. It had 15 stars (the 13 original states + the recently joined Vermont and Kentucky) AND 15 stripes, the only American flag ever to contain more than 13 stripes. After additional states were added to the Union, it was concluded that adding more stripes to the flag for each new state would soon eventually make the flag viewed from a distance appear to be pink rather than red and white.

Museum docent **Sam Childers** has been asked by the White House Historical Association to write a book on the history of the Oval Office that will be published by the Association. The idea for the book started when he was unable to answer some of the many questions posed by visitors to the museum's Oval Office replica and decided to pick up a book on the subject only to discover that such a history had never been written.

Childers, a writer and historian, has previously contributed articles to *White House History*, the WHHA's magazine and he asked its editors if they would be interested in an article on Oval Office history. Instead, they suggested that he write a book rather than an article on the subject. He met with staff at the WHHA in early September and they have set a tentative date of late 2016 for publication.

This summer, he conducted research at the Hoover and Truman Libraries. The Hoover Library in Iowa was his twelfth presidential library to visit, leaving just the Ford Library in Michigan left on his "bucket list." In addition to the Bush Center and the other libraries, he will spend time over the next year and half gathering information at the Library of Congress and in the White House Curator's office.

Linda Thiebaud serves on the Bluebonnet Committee, which is sponsored by the Texas Library Association. She will be in Austin this weekend for the unveiling of this year's 20 nominee titles for all third through sixth grade students in Texas!