



Photo by Docent Rod Franz

Spotlight... Howard Haddock

What is your career, field of study or background?

Graduate Valparaiso University (BSEE) 1960. Worked my entire career in corporate America as a manager in manufacturing facilities in the paper industry and later worked on corporate staff managing major capital programs at our many facilities. I loved my work and miss it every day, but time goes on...

What historical figure do you most identify with?

I have three and they are inseparable... Winston Churchill, Margaret Thatcher and Ronald Reagan. Churchill and Thatcher literally saved their nation and brought the UK back from potential extinction; one to German expansion in WW II and the other from the ravages of Socialism. Here at home, Ronald Reagan was the finest president in my life time and in the top four in our nation's history in my opinion and he literally brought America back from significant decline to decades of opportunity and optimism and worldwide respect.



Which living person do you most admire?

I spent my entire career in corporate America and during my era the gold standard for CEO's was Jack Welch. I respected his style, his skills and

his unparalleled success as a major leader for his company, the private sector in general and the American economic model.

What do you consider your greatest achievement?

My family lived the American dream. We earned every bit of it and did it the right way as our generation was taught through hard work and we now reflect back on that with satisfaction because we did our best and played by the rules.

What is your motto?

My motto has always been..."The helping hand you are looking for is at the end of your arm...Make it happen."

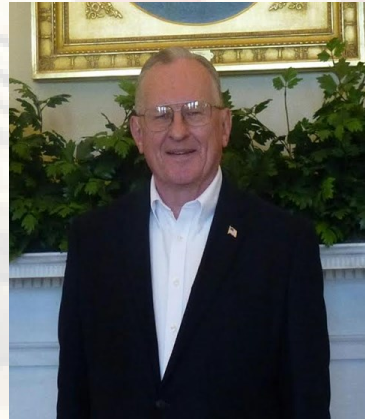
What do you like most about volunteering at the Presidential Library and Museum?

The volunteers and the staff that we work with are exceptional Americans and we share a common goal and that is to represent President Bush and Mrs. Bush and the Bush Administration to the public to the best of our ability. The interface we have every day with visitors is amazing and the stories we hear are astounding and help us renew our faith in this great country. I could write a book from my time at the Bush Center.

Spotlight... Tom Carr

What is your career, field of study or background?

While I have a Bachelor's Degree in Mechanical Engineering from Purdue University, I spent my entire business career in



marketing at the corporate offices of two of the world's largest heating and air conditioning companies. My focus was in product marketing which gave me overall responsibility for the development, manufacturing, marketing, and sales of the company's product line.

What historical figure do you most identify with?

Abraham Lincoln. His story is the American dream as he was raised in a rural area, had a difficult family life growing up, had virtually no formal education, suffered numerous setbacks along the way, and yet he persevered to become President of the United States and led our country through probably its most difficult period of time. He taught me to stay true to my values and never give up in difficult times.

Which living person do you most admire?

Jack Nicklaus (professional golfer). He was one of the most competitive athletes in history who always strived to give his best, continuously improve, and win. And yet, whenever he lost, no matter if the reason was his bad play or perhaps even bad luck, he was always gracious to the winner, congratulating them on their fine play to win. He taught me to always give my best effort, continuously try to improve, and do the best I can but that I can also be gracious in defeat.

What do you consider your greatest achievement?

Marrying my wife Nancy. She has been not only the love of my life for over 50 years, she helped me mature into the person I am today. We were two innocent college kids when we met but have somehow managed to survive and raise three beautiful children who, along with their three wonderful spouses, have given us five terrific grandchildren.

What is your motto?

"To know even one other life has breathed easier because I have lived, this is to have succeeded." --- Ralph Waldo Emerson

What do you like most about volunteering at the Presidential Library and Museum?

(1) Working alongside, and getting to know, all of the volunteers and NARA staff; (2) Meeting and talking with the wonderful guests in the museum; and (3) Sharing my passion for American history with all. Each day when I leave the museum, I feel that I have grown in some way through the experience. I give thanks to God for blessing me with this wonderful opportunity to serve at this time in my life.

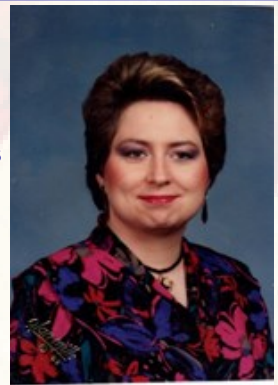
DUBYA Stats...by the numbers

	January	February	March
Total tickets sold.....	27,966	20,059	32,759
Total Presidential Passports	93	76	100
Tours for students (camps)	53	65	63
Tours for adults	53	64	67
# of Special Events	10	11	8
General Admission Tickets Sold ..	17,816	12,101	21,860
Online Ticket Redemption	5,085	2,901	5,747

Spotlight... Debbie Frick

What is your career, field of study or background?

My first career was spent in elementary education where I taught every grade from 1st through 5th grade. Texas history, American history, math, reading and writing were my favorite subjects to teach. In order to improve my teaching skills, I earned my master's in Curriculum and Instruction from the University of Texas at Denton. Currently, I am working on my master's in library science from Texas Woman's University. In early August, I will complete the program after I finish my internship at DeGolyer Library on the SMU campus. My second career goal is to work in archives.



What historical figure do you most identify with?

John and Abigail Adams had a wonderful, loving relationship which they kept alive through letters and in spite of personal tragedies and physical separation. As a consequence of their service to our country, they spent the equivalent of ten years apart, and yet, they maintained a strong marriage. Abigail raised the family and managed their financial affairs, keeping their farm afloat while John was in Europe serving as the U.S. ambassador to France and England or in Philadelphia getting this new experiment called the United States of America off the ground. My husband chose a life of service in both of his career decisions: a Lutheran pastor and a funeral director. Both careers are extremely demanding and challenging for married couples who want to spend time together. We've worked hard to find that time for one another and to be each other's best friend.

Which living person do you most admire?

There are, of course, several people in my personal life that I admire; however, this question asks about a famous living person. I think that is a much harder question since I don't personally know famous people and can only base my opinion on what is presented in the news media or in books, not always the most reliable sources. Happily, I can say that I have met President and Mrs. Bush. I admire them both, because they are not people of pretension. I witnessed Mrs. Bush taking the time to talk to a young boy, probably about eight or nine years old, outside of Cafe 43. She gave him her undivided attention for several minutes, and from my vantage point, it looked like she made him feel as if what he had to say was the most important thing she could hear at that moment. Additionally, they are patriots. I admired President Bush's words at the dedication of our library when he said, with tears in his eyes, that he would always believe that America's best days lie ahead.

What do you consider your greatest achievement?

My greatest achievement is being smart enough to say yes to a wonderful man when he asked me to marry him thirty-eight years ago. A large part of that achievement is the loving relationship we now have with our two sons, our daughter-in-law, and our grandson.

What is your motto?

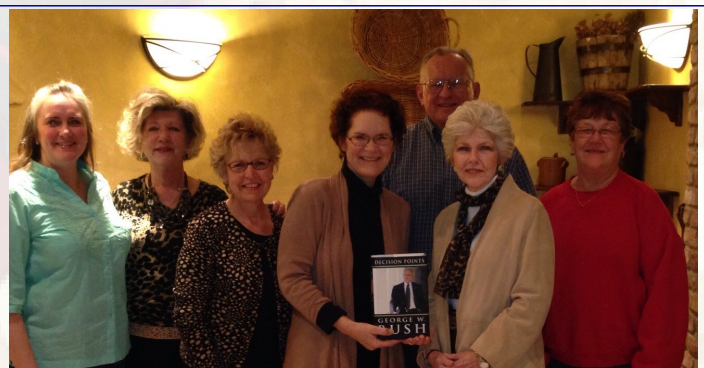
Zig Ziglar was a Christian man who said something once that resonated with me immediately and has become my life motto. He said, "With my past forgiven, my present secure, and my future irrevocably guaranteed, why shouldn't I be enthusiastically optimistic?"

What do you like most about volunteering at the Presidential Library and Museum?

Without a doubt, the people are the best part of volunteering at the Bush Library. It's not just the interesting people with fascinating stories that I meet in the Museum, but it's also the wonderful people with whom I volunteer. I have the privilege of working with the most wonderful group of docents on Tuesday afternoons. They are committed, dependable, patriotic Americans who serve at the Museum because they love our country and consider it a privilege to be here. I'm happy to say that I count them as my friends. Carina who wears so many hats in her role as the Volunteer Coordinator has tremendous organizational skills and a great team of volunteer administrators who help her get it all done; however, I'm even more impressed with the caring that she has demonstrated toward me on several occasions. I've also had the privilege of volunteering in the archives and must say that the people I've worked with there have been absolutely wonderful to me. If you enjoy people, then this is the place to be.

The **Bush 43 Book Club** created for docents and volunteers had its first meeting in March to discuss **Decision Points** by George W. Bush. It was a great discussion. We agreed we are more knowledgeable about President Bush and that knowledge will make us better Museum volunteers.

The book club has both day and evening groups. Our next meeting is June 16 (day group) and June 18 (evening group). We will be discussing **Spoken From the Heart** by Laura Bush and will select our third book.



It's a casual, fun group, where you can come and go as you please. You may decide to attend all meetings or just the ones that interest you.

If you are interested in joining or to get more information about times and location, please contact Linda Fogg — Lfogg426@gmail.com, 802.535.7664.

We look forward to seeing you!
Linda Fogg and Rose McCluer

Disclaimer:

This Book Club is not affiliated with the George W. Bush Presidential Library and Museum in any manner.



The **Monday morning team** enjoyed lunch at Café 43 on February 10, 2014 . . .

Linda Thiebaud will be traveling to Sweden this summer for five weeks to visit her pen pal of 45 years, Bodil Andreassen. They began writing while Linda was earning her pen pal badge in Girl Scouts. Bodil and her husband have travelled to Texas twice, and now Linda gets to visit them. They will be traveling to Denmark, Norway and Finland.

Timing and Good Citizenry Combine! It was the best of timing; it was the nicest of actions!

Monday, April 7th. The location was the George W. Bush Presidential Library and Museum. Hundreds of patrons were checking in at the information desk between the hours of 12 noon and 1:00 p.m. eager to begin their tours. The crowds were larger than normal with college team colors peppered throughout because of the fact that the NCAA tournaments were being held at AT&T Stadium. Docent **Jiliana Easterling** was on her way to pay a visit to the newly-opened temporary exhibit to familiarize herself with the lay-out. Just after leaving the volunteer lounge, she was confronted by an elderly woman seeking information about getting a wheelchair. Naturally, Juliana was not going to walk away from her without offering her assistance. After leaving the woman's ID at the front desk, Juliana took her to the pick up the wheelchair. Comfortably seated in the chair, Juliana was going to transport her to the beginning of the new exhibit only to find that she had not yet purchased her ticket. So she waited in line with the woman to make the purchase. It is then that I caught up to them to find that the guest asked if there was a volunteer that could push her around as she was all by herself. It turns out that she was supposed to catch an earlier flight; however, it was rescheduled for the evening. She knew she would have some time and very much wanted to visit the Museum.

What happened next was the most unusual and heart-warming of circumstances.

A man was checking in and purchasing his ticket. He must have overheard our comments to the woman saying that we really didn't have enough staff to accommodate pushing her around the facility. That's when the gentleman stepped up and said that he would be happy to help her as he was by himself, too, and didn't have a flight until later that afternoon. Our jaws dropped! There was nothing to do but introduce the visitors to one another. Steven was here on business from New Jersey and Barbara was from Louisiana. The timing couldn't have been better and the offer was one that could not be refused. In addition, Steven informed Barbara that he had a car service picking him up later in the afternoon to take him to the airport and offered her a ride. Since she had already made arrangements she didn't need the service, but his kindness and generosity were much appreciated.

It was a true pleasure to witness this act of kindness. It started with the fact that a volunteer cared enough to become involved in the first place and ended with two complete strangers sharing an afternoon together.

And all was well with the world.

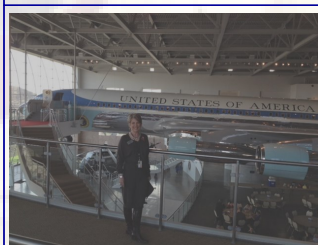
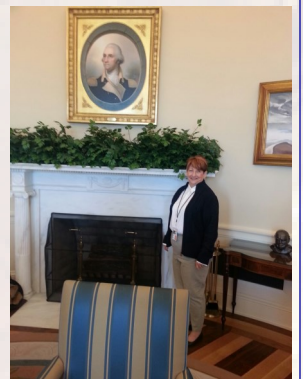
From **Aggie Goodacre** of the Friday afternoon team . . .

On January 20, 2001, I was privileged to attend the Inauguration of George W. Bush as 43rd President of the United States. That evening I told fellow revelers, "Well, today he was sworn in which means that someday he will have his own library, and I hope I live long enough to volunteer there. Laughter by all including myself."

Fast forward to 2013:

- March, filled out application
- May 19, my first trip to Texas
- May 20, Library Orientation
- May 21, down payment on 673 sq. ft. apartment to be completed in September. Purchase doll house furniture for it I thought?
- May 22, flew back to California and began the process of giving away all of my worldly possessions to family, friends and Good Will.
- July 22, turned 70 years old
- September 1, my 14 year old dog and I hopped into my Honda Civic and headed to Dallas, Texas. Of course apartment not completed so temporary housing for over a month.
- Photo is November 1, 2013 my first day as a volunteer for the George W. Bush Library. As volunteers you know the pure joy and pride of that first day.
- November 11, training completed and I became a Docent. My dream all those years ago came true.

And by the way 673 sq. ft. is more than enough room for me and my dog!



Betty Merwin recently visited the Reagan and Nixon libraries in California

Our first Volunteer Assembly held on Monday, March 24.



Incredible Encounters....

43



Jane Deford and Peggy Holt work at the polls on March 4.

On Friday, March 21 several docents enjoyed lunch at Cafe 43 after their shift.



Here's **Jan McDaniel's** granddaughter Sarah giving her stamp of approval to my batch of First Lady Laura Bush's Cowboy cookies!



Last week while working Area 6, a woman shared with **Janie Deterly** that she had worked for years in an office that Mrs. Bush often visited. The woman told her that her encounters with her were a very nice memory. As a docent, we benefit from the tidbits that our patrons share.

Judith Yaksick chatted with a man who was from Vermont but in further conversation he said that he was *really* from Lubbock. He had graduated from Monterey High School and Texas Tech the same year she had and they soon realized they were classmates who had lost touch for 53 years. He was visiting with a family who knew her family and currently lived only two blocks away from her...never suspecting they had friends in common. Judith exclaims that there was debate on coming in that day and what a reunion she would have missed.

A gentleman was visiting the museum with others when they were astonished to see one of their company's products in one of the cases. They had no idea that it was on display and it was with great joy that they discovered it. **Van Brinson** is the CEO of World T.E.A.M. Sports and the signed jersey is in Area 9 in the case with the Warrior 100K bike ride of 2012. **Karen Nichols** shared their excitement in discovering the jersey.

Roy Hohl first met President Bush in 1970 when both were 24 years old. Roy was working the George H. Bush's Senate race campaign as a volunteer and George W. was to stump the state on behalf of his dad, largely on college campuses. He needed a driver and Roy was chosen for the job. Roy remembers President Bush as a definite Type A personality who was very bright, personable and a lot of fun. "We had good times on the campaign trail as young guys," Roy says. He knew by the energy that he demonstrated that he had what it takes to seek elected office.

Pam Balsler is sometimes asked if she is actually Mrs. Bush! Pam feels that it is the pearls she often wears that has our visitors coming to this conclusion. Here are side-by-side photos of Pam and Mrs. Bush. Do you think she looks like Mrs. Bush?



Jessica Smith, daughter of **Doug Smith**, greeting President Bush at an SMU basketball game. She was playing at half-time.



Jessica with the mayor of Fort Worth at Justin's boots.



New Volunteer Orientation with **Pat Haworth**.

On March 24, former Armstrong principal and current Friday morning GWB docent **Dr. Ken Thomas** took students on a trip down memory lane. Dr. Thomas explained to the students what it was like to go to school 100 years ago. During their library period, each class was entertained by Dr. Thomas's memories and fun facts about Armstrong. For instance, "What does the 'S' stand for in John S. Armstrong?" He also presented photos of the original school building. Students got to touch an antique telephone, look through old pictures and sit in original Armstrong school desks.



'Love in the Oval Office!' — our second proposal!

It isn't every day that a wedding proposal occurs in the Oval Office, but the Tuesday morning shift was treated to an actual wedding proposal. Chris Staley and Stephanie Heady traveled, during Spring Break, from Kansas City to the George W. Bush Presidential Museum. Their first date had been to see George W. Bush talk about his book, **Decision Points**. Chris thought he would surprise Stephanie, who is an American History teacher, with a proposal in the Oval Office of her favorite President, George W. Bush. After catching her breath, she readily said **"YES"!!!**



Photo by Docent **Rod Franz**

NARA Notes....

meet Sharon Jarrett — Supervisory Archivist



The first question that comes to my mind is “A supervisory what?” Yes, that job title exists and is very important for an organization like the George W. Bush Presidential Library and Museum. Here is what I learned interviewing **Sharon Jarrett**, Supervisory Archivist for the George W. Bush Presidential Library and Museum.

Are you ready? Here’s how it works:

When a new President is inaugurated, ownership of Presidential papers from the previous President is transferred to NARA. If the outgoing President is very efficient and starts sending his documents before the inaugural day for the incoming President, NARA cannot open anything until January 20th after the Inauguration. On January 15, 2009, the Bush archivist staff received 747 boxes and trunks of papers which remained unopened for 5 days. At that time the staff consisted of six people. Ultimately, the staff grew to seventeen. Of course, more boxes arrived later including 209 million emails. Electronic technology exploded during President Bush’s years in office.

The first step for the team of archivist’s is building a database to categorize the information, establishing information priorities and researching each piece of information. After Archivists research papers and appropriate approval is obtained, some information can be released if requested but some information is closed permanently. Nothing can be released the first five years. When documents are ready to be released, the former and current Presidents are notified and either can impose Executive Privilege stopping release of the information. Don’t forget each paper has to be researched by Archivists and approved before it can be released. Of the 209 million emails, only 100 have been research and approved so far. It is obviously a long process. The Archivist team deserves tremendous recognition for their tedious, intense job.

NARA Notes....meet Alan Lowe

Alan Lowe serves as the Executive Director of the George W Bush Library and Museum. To the Docents, his position in the Library is an obvious fact. Here is some information I learned while interviewing Alan that you may not know.

Alan graduated from Bourbon County High School in Paris, Kentucky. He then completed a Bachelor of Arts and Masters of Art in History at University of Kentucky. He also developed a love of sports while growing up in Kentucky. The banners for Kentucky basketball are evident in his office. After this, he attended Oxford University International Graduate summer school and studied British Foreign Policy. Alan’s first job was at the Reagan Presidential Library as an Archivist. He then became Director of Operations at the Office of Presidential Libraries in Washington D. C. while he also served as Acting Director for the FDR Presidential Library. Wow! Alan was a busy man! He then moved away from the Presidential Library industry and became Executive Director for the Howard Baker Center for Public Policy. Please allow an opinion at this point — the Office of Presidential Libraries knew they had lost a good asset. That is obvious as Alan was offered his current position with the George W Bush Library. How could he say no?!! The Lowe family moves to Texas. How do they like life in Texas? Well, it is hot but they like it! Their first July 4th was a winner with so many fireworks.



I asked about a unique event he has encountered while working with the Bush Library. This is his story.

Dedication day for the Bush Library rolls around. Alan takes five Presidents and First Ladies on a tour of the library before the televised event starts. Alan is very calm and collected as he has been preparing mentally and physically for this event. After the opening ceremony, everyone is walking indoors to a luncheon. Alan realizes that

Nolan Ryan is walking behind him. (Did I mention Alan is from Kentucky and loves sports?) Realizing a Hall of Fame Baseball Star is behind him, Alan’s knees are weak and he can hardly contain himself. He turns to introduce himself to Nolan but his voice is cracking with emotion.

Once a sports fan, always a sports fan.

Docent Reflections

This past week while working the 9/11 Area, I was reminded in an emotional and personal way why memorials are important. A couple, whom I surmised were father and daughter, came into the area from Baltimore. She quickly previewed the area and went straight to the first wall, perusing the names carefully. Then she found the name she wanted, placed her right hand on it, put her brow on the stone wall, and meditated for a pregnant time. Her father stood at her side, rather unmoved.



Once she finished, they circled around the steel beams and went on to the other areas of the museum.

Sometime later when quite a few people were now in the area, she came back alone. She visited the same spot where she found the name again, touched it at length, and began to move toward me. I was about to offer her a Kleenex, but first asked her if she had found the name of a loved one.

She shared with me that her husband had been a greeter in the Pentagon and had gone to work there on 9/11 much to her dismay. She added further that her husband had served in three wars, including Vietnam, and had been the last soldier to exit Vietnam alive.

At her daughter’s urgings, she had come to find her husband’s tribute, to pray, and to say her final goodbyes. We shared the Kleenex tissues together.

We should **NEVER** forget!

**The Resolute Desk:
The Gift from the 'Couple from Ohio'**

It is fun when one gets to meet a *legend*! During Volunteer training, we were told of “the couple from Ohio” who donated the replica Resolute Desk to the Library.” Numerous times after the Library opened, as we worked in the Oval Office, we relayed the story of not only the history of the Resolute Desk; but we, also, told of the generosity of the “couple from Ohio” who donated the replica Resolute Desk. So, you can imagine how excited the Tuesday morning Team was to learn that the “couple from Ohio” was in the Oval Office!!!




GEORGE W. BUSH
PRESIDENTIAL CENTER

What a privilege it was to meet **Mr. & Mrs. Jim Dicke!** They were visiting friends in Dallas and came to see not only the GWB Presidential Museum and Library, but also their donation. It was a wonderful opportunity to discover more about the background of the 'donation'.

The Dicks collect art work and Eli Wilner had become a trusted framing resource for their art collection, as well as a friend. Mr. Wilner had, also, framed numerous pieces of art for the White House and was interested in making a replica of the Resolute Desk, but only if he had a buyer. In 1991, Jim agreed to Eli's proposal. After much research, the actual construction of the desk took six months with a minimum of two people working on the desk at all times (more on the construction process of the desk in July's newsletter!). In February of 2001, the desk was finished.

Jim used the desk for a short time in their vacation home in Vero Beach, Florida....saying he enjoyed the “generous surface area to spread out papers.” He said he had never intended to keep the desk and thought that it was probable that the President would want the desk for his library. Jim said he had “seen reproductions of Resolute Desks at other Presidential Libraries (most prominently at the Kennedy Library) and thought they all lacked the quality and presence of the original.” The importance of the Resolute Desk as the centerpiece of the Oval Office became apparent to Jim when he had been part of the group to present President Bush with his 2001 Inaugural medal in the Oval Office.



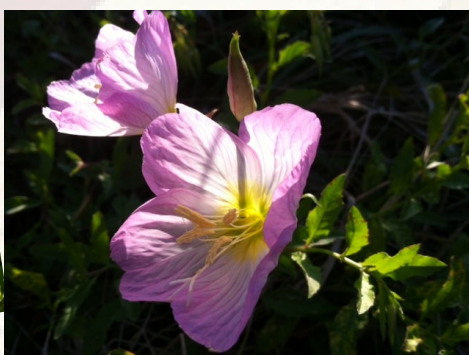
When Jim offered the desk to the library personnel, he thinks that initially the planning was still in the formative stages. Later, he believes that they wanted to be able to inspect the quality of the desk as well as confirm that it was a gift and not for sale. Jim says that “it gives us a lot of personal pleasure to know the work of this great President and the character of the presidency itself will be shown for years to come in the beautiful Oval Office room replica, and that a Resolute Desk of high quality will help showcase that moment of awe for visitors.”

It was the Tuesday morning Volunteers who were among those “in awe” when they had the opportunity to meet the generous “couple from Ohio.”

Kathy Ross, Assistant to the Director of Global Relationships and Cultural Exchange for Ursuline Academy,



wrote a letter expressing great thanks for the visit on February 6...a day of snow and ice in Dallas. The group that she sponsored was a group of high school girls from the sister school, The Beijing Huaxia Girls' School, and their teachers. It is the first girls' school in Beijing to open after the Cultural Revolution. She was extremely complimentary of the visit, the staff, and their experience in Café 43. The photos show how enthusiastic the girls are to be at the library.



Photos from the Urban Park by Docent **Rod Franz**